

R E N A N “ R A M ” M A R A M B A

Dallas, TX 75252
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OBJECTIVE

To use and broaden my machining and engineering experience at a progressive company that takes on constant challenges.

EXPERIENCE

1/2012 – Present Zero Knives Dallas, TX
Owner and Knifemaker

- Design and manufacture custom cutlery for a discerning clientele.
- Provide CAD/CAM and engineering services for other knifemakers
- Manage tooling inventory and day-to-day business operations

5/2004 – 1/2012 Muratec America, Inc. Plano, TX
Technical Trainer/Product Specialist

- Provided field-based manufacturer training for the western United States
- Trained dealer technicians how to install, troubleshoot, and repair office equipment
- Developed training curriculum for in-house manufacturer training
- Assisted support specialists with last-line advise for technical call center
- Supported lead IT manager in daily backup and data integrity routines

4/2001 – 5/2004 Muratec America, Inc. Plano, TX
Senior Support Specialist

- Provided online technical support to dealer technicians
- Created manufacturing defect reports for Japanese manufacturing office
- Lead desktop support for corporate computers

1/1998–4/2001 Muratec America, Inc. Plano, TX
Repair Technician

- Repaired equipment deemed irreparable in the field
- Refurbished returned equipment for resale
- Analyzed and created a monthly report on failure rates
- Programmed software onto EEPROMs for warranty claims

EDUCATION

August 2013- Present University of Texas at Dallas Richardson, TX
In process of earning my Bachelors of Science in Business Administration

INTERESTS

Brazilian Jiu-Jitsu (blue belt), reading, gardening, and running.